

Lacchiarella, January 30, 2017

To: all MT's Partners

Subj: MT's Quality Policy

Milano Teleport has updated its business strategies to contribute more to the satisfaction of its interested parties, promoting technologies that help to preserve resources and activities that respect environment and people in coherence to the ISO 9001: 2015 regulation.

MT's main goal is to provide innovative products and services always tailored to its customers' needs, expanding its activities in a competitive market such as the one of satellite communications.

MT's Management believes that the future of the Company depends on the following key factors:

- value of corporate resources;
- organizational, economic and financial capabilities;
- to respect the commitments;
- products/services/processes quality, reliability and innovation.

MT promotes the following values, both within and outside the company, in accordance with the strategies and goals of business growth and satisfaction of all interested parties:

1. corruption prevention and opposition, in all its forms
2. fair and free competition commitment, in compliance with applicable laws and regulations
3. constant risk assessment, associated with activities to identify new opportunities
4. expectations of customers and interested parties' satisfaction, based on the undertaken commitments
5. safety and comfortable working conditions promotion, respecting the rights of each employee
6. social and environmental requirements focus
7. critical information protection, in order to protect any personal or confidential information entrusted by the Clients, Employees and Partners
8. refusal of any compromise regarding the quality and safety of the provided service
9. rapid response and correction of any anomalies found
10. strenghtening of partnership relations with strategic partners
11. optimization of processes through a continuous review of business activities
12. personnel training in the conduct of competence activities and principles of quality
13. continuous improvement of business processes by planning, verifying and measuring the performed activities.

MT's Management assures the Company of all the resources and support needed to achieve its goals and is committed to constantly monitor the achievement of these goals.


Milano Teleport
CEO